



## **FLAAS**

*Finger Lakes Area Answering Service*  
**315-789-5955**

### **Newsletter September 2017**

*FLAAS Purpose: To have a live person respond to calls for help to Alcoholics*

*FLAAS Committee Purpose: To oversee all answering service operations, including telephone service and directory advertising, phone volunteers, website, meeting schedules, finances and more.*

**We Are Now Online at**

**[WWW.FINGERLAKESAA.ORG](http://WWW.FINGERLAKESAA.ORG)**

The Website contains:

- Up to date meetings times and locations
- Directions to meetings
- Printable meeting lists
- Event calendar
- Easy forms for submitting your events
- Helpful Links
- 24 Hour Hotline Number
- Contact information

And the ability to ask questions at: [HELP@FINGERLAKESAA.ORG](mailto:HELP@FINGERLAKESAA.ORG)

**Thanks to phone volunteers, committee members and monetary support from AA groups in Ontario, Seneca, Wayne and Yates counties the “AA Hotline”(315-789-5955) is operating 7 days a week, 24 hours a day.**

**How it works:** Each month, AA volunteers are scheduled to cover the phone on specific days and time slots. The answering service volunteers have the “hotline” forwarded to their personal phone. Volunteers cover their assigned shifts and then “Pass It On” by contacting the next person scheduled to take calls. Callers are given information about meeting times and general information about AA, and can be referred to AA and Al-Anon 12 Steppers. These are people willing to talk to alcoholics and family members about alcohol related topics. We offer quarterly training sessions and informational updates

The FLAAS committee also produces the printed meeting list for AA (which includes Al-Anon meetings) in the four Finger Lakes counties.

Everyone is welcome to attend our Committee meetings.

**We are self supporting through or own contributions:** When contributions are mailed to PO Box 707 in Geneva, the Treasurer deposits the checks in a non-interest bearing checking account. The money is then used for:

- Monthly telephone service
- Directory listings (white and yellow pages in 4 counties)
- Printing costs for meeting lists
- Postage, PO Box rental, photocopying, meeting room rent
- Books and Literature to Rehab facilities
- Managing the website
- A prudent reserve: all additional donations that are donated to AA, GSO and CNY Area 47

## Are you interested in serving?

- Share your skills and talents by serving on our committee. We are in need of an assistant chair person!
- Become a 12 Stepper or phone volunteer Sign up by completing the enclosed form.
- Answering the phones requires 1 year of sobriety. Use your land line or your cell phone. Must be available 4 hours a week. Training is provided.
- Come and join us. We meet every 3rd Friday of the month at the Lutheran Church 320 Pearl Street, Canandaigua at 3:30 PM

## What your group can do:

Announce at meetings the FLAAS Hotline number **315-789-5955**

List your event and post a flyer on line

Announce the FLAAS website [FINGERLAKESAA.ORG](http://FINGERLAKESAA.ORG)

Update information on meeting changes (time, place, closures and new meetings)

## FLAAS Committee

Liza C. Chair  
Tess P. Secretary  
George D. Assistant Secretary  
Mike G. Treasurer  
Hubert H. Assistant Treasurer

Sandy K. Answering Service Coordinator  
Kat E. Assistant Answering Service Coordinator  
Barry L. Website Chair  
Ron H. Assistant Website Chair

